

RADIOLOGY

The Radiology Clinic is a proud provider of routine diagnostic imaging. We can perform a wide range of basic x-rays.

We provide imaging services for in house providers as well as off base physicians.

~ OTHER HELPFUL INFORMATION ~

- ◆ Other radiologic procedures and studies, such as CT, MRI and Mammography, are referred off base by the ordering physician. We are happy to provide you with a copy of any exams (film or digital) completed at Dyess if needed for an off base exam or appointment.
- ◆ To protect your privacy, retrieving films from other bases requires a signed release of information. We will be happy to provide this form, fax them from our department, and call you upon receipt of films.
- ◆ The Radiologists that work for Dyess patients are stationed at Travis AFB. They meticulously read films for 17 different departments A.F. wide. Their X-ray report turn-around time is 42-96 hrs.
- ◆ To ensure you receive a proper interpretation of your report, results can be read to you by the ordering physician only.
- ◆ We take the safety of our patients seriously. We ask that parents please have a plan so that no child is around ionizing radiation, and that no children are left unattended while we help you with your X-ray needs.

Thank You!!



HOURS OF OPERATION/ PHONE NUMBERS

Monday - Friday

Pharmacy: 0730-1700

Laboratory: 0730-1630

Radiology: 0730-1630

Radiology is closed daily from 1200-1300 for lunch

All areas have morning hours, 0730-1000, on the 2nd Wednesday of each month due to training.



ANCILLARY SERVICES

Pharmacy: 325-696-4677

Laboratory: 325-696-2301

Radiology: 325-696-8508

ANCILLARY SERVICES INFO/F.A.Q.



Almost everything you need to know about Pharmacy, Laboratory, and Radiology services offered at the 7th Medical Group, Dyess AFB, TX.

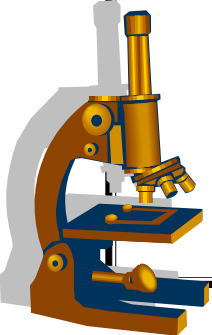
LABORATORY

The 7th MDG Laboratory is proud to offer basic specimen collection & testing.

We perform an average of 1800 tests, in house, every month & send out another 1500 to military and civilian reference labs.

Here are a few things you should know when utilizing the 7th MDG's Laboratory Services:

- When fasting for 12 hours, you can (and should) drink water and take medication!
- If you need any pre-deployment, post-deployment, or PIMR lab tests, please call or visit Public Health (696-5478).
- We can draw labs for civilian providers in the TRICARE network. All we need is a script with the tests you need, your identifying information, the provider's signature, a date, and your provider's contact information. We fax these results the day they are completed.
- In house tests are done in 1 duty day. However, tests that are sent out to military or civilian reference labs can take up to 14 days.
- We cannot release your lab results directly to you or to anyone else. Your provider or their nurse will notify you of the results either by follow up appointment, phone, mail, or MiCare. You can also get your results from Patient Administration or TRICARE ONLINE.
- We cannot perform tests ordered more than 6 months ago. Please contact your provider if these tests are still needed.



PHARMACY



The 7th MDG Pharmacy provides medication to active duty military personnel, military retirees and their dependants who are on TRICARE.

During an average month, the pharmacy fills over 11,000 prescriptions written by the outstanding medical staff at the 7th Medical Group and from civilian providers located all across the state of Texas.

A list of medications available at the Pharmacy (the outpatient FORMULARY) can be found on the 7th MDG website at <http://www.dyess.af.mil/units/7thmedicalgroup.asp> under "Pharmacy Information".

Frequently Asked Questions

Q: How do I fill a prescription at the 7th MDG Pharmacy?

A: If you have a hand-written paper prescription, just bring it to the pharmacy Mon-Fri from 0730-1630. If your prescription was faxed to the pharmacy or you were seen by a provider at the 7th MDG, you will need to check in either by phone or in person to activate your prescription.

Q: Why do I need to check in before my prescription will be filled?

A: A high number of prescriptions are received by the pharmacy every day that are never picked up. By allowing our staff to focus on those prescriptions that they know are going to be picked up, we are able to reduce the amount of time it takes to get your medication to you.

Frequently Asked Questions

Q: How do I refill my prescription?

A: To request a refill, call (325) 696-1585

Q: How long after I call in a refill will it be ready?

A: Refills called in before 0800 will be ready the next duty day. Refills called in after 0800 will be ready for pick up in 2 duty days.

Q: What do I do if the medication I need is not stocked at the 7th MDG Pharmacy?

A: One of our Pharmacists would be happy to recommend a similar medication from our formulary that your doctor could prescribe. We also have copies of our formulary that you can take with you so that your doctor knows what medications you can fill at the 7th MDG Pharmacy. You may take your prescription to any civilian pharmacy that accepts TRICARE. You can also request home delivery of your medications by visiting www.express-scripts.com/TRICARE.

Q: How much does it cost to fill my prescription off base?

A: At a TRICARE network pharmacy, your co-pay will be: Generic: \$5 Brand Name: \$12

Through Express-Scripts Home Delivery, your co-pays will be:
Generic: \$0
Brand Name: \$9

